

South Tyrol Guest Pass

Free mobility during your stay

The South Tyrol Guest Pass is the free mobility card for guests staying at participating accommodation facilities in South Tyrol. With it, you can use public transport within the South Tyrol mobility system throughout your entire stay.

The Guest Pass is issued exclusively by participating accommodation facilities and cannot be purchased.

How to receive the Guest Pass

The Guest Pass is provided by your accommodation facility at the time of pre-check-in or check-in.

The pass is sent by e-mail and is available in two digital formats:

- as a Wallet ticket for Apple Wallet, Google Wallet or similar apps
- as a PDF ticket that can be used on a smartphone or printed out

Validity

The Guest Pass is valid for the entire duration of your stay – from 00:00 on the day of arrival until 24:00 on the day of departure.

Travel to and from your accommodation within the South Tyrol mobility network is also included.

How to use the Guest Pass

Before each journey, the Guest Pass must be validated.

Simply scan the QR code at the blue validators:

- on buses, at railway stations or at cable car stations

For train and cable car journeys, validation must be completed before boarding.

Successful validation is confirmed by an acoustic signal and a green “OK” displayed on the screen.

Please note:

- No new validation is required when changing trains.
- Paper tickets with a magnetic strip are no longer valid as travel tickets.



Transport services included

With the South Tyrol Guest Pass, you can travel free of charge on:

- regional and regional express trains throughout South Tyrol, as far as Trento
- urban, regional and suburban buses
- the cable cars to Renon, San Genesio, Meltina, Verano and Colle
- the Renon narrow-gauge railway
- the Mendola funicular
- Swiss PostBus services on the Malles–Müstair route

Some tourist regions offer additional included services. Information is available from your accommodation facility or the local tourist office.

Services not included

The Guest Pass is not valid for:

- long-distance trains such as EuroCity (EC), Railjet (RJ), Intercity, Frecciarossa, Frecciargento or Italo
- regional trains on the Brenner–Innsbruck and San Candido/Vierschach–Lienz routes
- Nightliner services
- transportation of bicycles and large animals (a separate ticket is required)
- seasonal shuttle services and alpine routes outside the South Tyrol public transport network, in particular:
 - Line 439 Monguelfo – Braies
 - Line 442 Dobbiaco – Villabassa – Braies
 - Line 444 Dobbiaco – Misurina – Rifugio Auronzo/Tre Cime
 - Seiser Alm Shuttle lines 10, 11 and 12

Bicycle transport



A separate daily ticket specifically for bicycle transport is required.

Bicycle transport is only permitted to a limited extent and is subject to available space on regional trains and buses equipped with bicycle racks.

Transport of dogs and other animals



Small pets transported in suitable carriers travel free of charge. Guide dogs also travel free of charge.

Larger dogs and other animals require a separate ticket. During the journey, they must be kept on a leash and wear a muzzle.

Available tickets:

- Single journey: €2.00
- Day ticket: €3.50

Journey planning

To plan your journeys, you can use the AltoAdigeMobilità website or app.

In summary

- Free use of public transport in South Tyrol
- Valid for the entire duration of your stay, including the day of arrival and departure
- Available exclusively from participating accommodation facilities
- The QR code must be validated at the blue validators before each journey
- Not valid for long-distance trains, Nightliner services, bicycle and animal transport, or certain shuttle services